



## Urgent Behavioral Health Services for APS Employees

**Urgent life challenges  
need immediate responses.**

Employees of Atlanta Public Schools have access to urgent behavioral health services from Emory University's Faculty Staff Assistance Program.

# Urgent Behavioral Health Response Services

Life challenges occur, many of which need urgent intervention. That is why Atlanta Public Schools (APS) is partnering with Emory University's Faculty Staff Assistance Program (FSAP) to offer **Urgent Behavioral Health Response (UBHR) Services** for all APS employees. Emory's Faculty Staff Assistance Program (FSAP) is available to provide an immediate response to any APS employee who may need urgent emotional or behavioral assistance during daytime business hours.

- The FSAP offers specialized urgent care services to immediately assist APS staff with severe issues (e.g., thoughts of suicide, experiencing traumatic deaths, intimate partner violence) that disrupt their emotional well-being and mental health.
- The available service hours are Mondays through Fridays from 7:00 am - 5:00 pm. If urgent behavioral health needs arise during these times, APS employees may contact Emory FSAP by calling 404-727-WELL (9355) and a licensed mental health clinician will assist them.
- The APS employee will be scheduled for an assessment with a licensed FSAP clinician for urgent response, intervention, and referral to the appropriate resources for further assistance.
- Assessments may be conducted via telehealth using a HIPAA-compliant Zoom or telephonic session.
- The Emory FSAP clinician will provide a follow up contact with the employee to ensure connection with the referral resource(s) and problem resolution.



## Need Services?

Call FSAP at 404-727-WELL (9355)  
Monday - Friday, 7:00 am – 5:00 pm

**EMORY**

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**Faculty Staff Assistance Program**



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Be Well at APS