



PayFlex is becoming

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PayFlex is becoming Inspira Financial in early 2024

As Inspira, we're making a big impact that goes beyond your company's benefits. We will provide health, wealth, retirement, and benefits solutions that help you thrive amid change. We're here to help you make the most of every opportunity — driving lasting health and wealth outcomes for people like you.

Don't worry! **There's nothing to do on your end.** You will get the same great service you've come to expect.

[Learn More](#)

Do my online login credentials need to change?

No, all online platforms and login credentials (username and password) are valid. Please note if you use Google Password Manager, you may be asked to update your login credentials as Google recognizes your saved passwords specific to a domain (website URL).

Do debit cards with the PayFlex brand still work?

Yes, the current debit cards with the PayFlex brand still work through the expiration date identified on your card.

How does this name change affect my health insurance?

It does not affect your health insurance. Inspira only administers your health savings account (HSA), flexible spending account (FSA) or similar benefits and does not administer your health insurance benefits.

What should you expect?

You can expect a seamless experience without an interruption in service. We'll continue to provide updates and support you every step of the way.

Frequently asked questions

We know that you may have questions about this change. Visit our FAQs for more information.



This material is for informational purposes only and is not an offer of coverage. It contains only a partial, general description of plan benefits or programs and does not constitute a contract. It does not contain legal or tax advice. You should contact your legal counsel or tax advisor if you have any questions or if you need additional information. In case of a conflict between your plan documents and the information in this material, the plan documents will govern. Eligible expenses may vary from employer to employer. Please refer to your employer's Summary Plan Description ("SPD") for more information about your covered benefits. Information is believed to be accurate as of the production date; however, it is subject to change. PayFlex cannot and shall not provide any payment or service in violation of any United States (US) economic or trade sanctions. For more information about PayFlex, go to payflex.com.

We are located at 2001 Spring Road, Suite 700 Oak Brook, IL, 60523, USA

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(You can also send your request to Customer Care at the street address above.)



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